



Comments from people who have contacted Walsall FIS:

“Brilliant service!”

“Very friendly and efficient staff”

“Up-to-date information is good”

“Service was excellent!”

“FIS were friendly, approachable and prompt in assisting with any enquiries. Thank you.”

“Keep up the good work!”

Contact Details:

Walsall Families Information Service
Tel: 01922 653383
Email: walsallfis@walsallcs.serco.com
Web: www.mywalsall.org/fis

Visit us in person at:
Central Childrens Library
Walsall Central Library
Lichfield Street
Walsall WS1 1TR

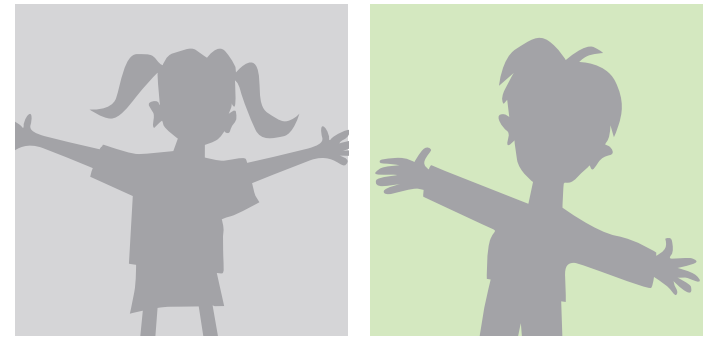
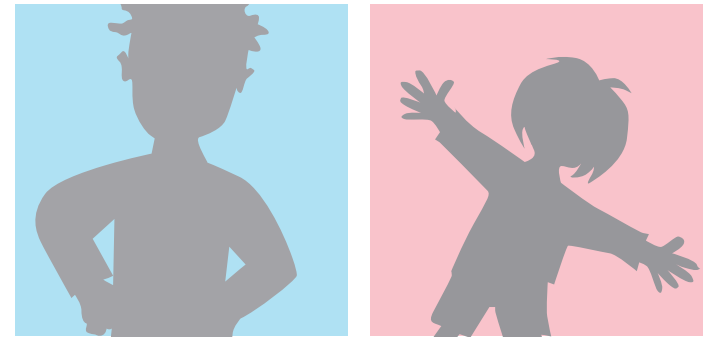
Postal Address:
Walsall FIS
Walsall Children’s Services – Serco
Field Road, Bloxwich
Walsall WS3 3JF

Toy Library
Tel: 01922 491810
Email: Toy.library@walsallcs.serco.com

Visit in person:
Leamore Enterprise Park, Commercial Lane,
Leamore WS2 7PS.

Opening hours:
Mon – Thurs 9.30am – 1.30pm, Fri Closed

**Got children?
Talk to us!**



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Do you want to know more about the services on offer in Walsall for children and young people?

Not sure where to start looking?

Get in touch with Walsall Families Information Service

Walsall Families Information Service (FIS) is a **FREE** service that can give you information and impartial advice relating to services for children and young people.

We can help in lots of ways, including:

- Give you information and advice if you're looking for someone to look after your children
- Give you advice about different ways that might help you pay towards the childcare costs you choose
- Tell you how your child gets their free nursery place following their 3rd birthday
- Point you in the direction of activities for your family, such as parent & toddler groups, holiday activities, local groups, etc
- Let you know about your rights as a working parent
- Tell you about your local Children's Centre and all the support and activities they can offer 0-5's and their families.
- If your child has a disability or Special Educational Need we will try and point you in the right direction of any support you may need.
- If you are interested in becoming a childminder or working in childcare we can give you advice on your options and training.

- If you have a question, query or problem that we can't answer, we will find out who can help you.

We work with lots of other services to get information into the local areas such as Jobcentre Plus, schools, Manor Hospital, etc

There are a number of ways that you can get in touch with Walsall FIS:



Call: 01922 653383



Email: walsallfis@walsallcs.serco.com



**Pop in to see us:
Walsall Central Children's Library
Lichfield Street
Walsall WS1 1TR**



www.mywalsall.org/fis

**We are open Tuesday – Friday 10.00 – 18.00
Saturday 09.00 – 17.00**

(We close for lunch approximately 13.30 – 14.00)

There is an answerphone at all other times.