

What is the Common Assessment Framework (CAF)?



Sometimes for one reason or another, a family alone cannot resolve some of their problems and

therefore need extra help and support. The earlier these needs are identified the better, and that is what CAF aims to do. Once a problem has been identified, a worker will contact you to find out if you want any help.

There are lots of services and agencies that can offer help but figuring out the right one for you can be frustrating and time consuming.

The CAF worker can help to figure out the right service or agency that will be able to help.



How will CAF help?

- ☀ Your child's need for extra help can be identified earlier
- ☀ You will not have to explain things over and over again to different services
- ☀ Professionals will work in partnership with parents and carers
- ☀ Provide an assessment that identifies strengths and solutions within the family
- ☀ Identify a lead professional to act as the main contact for families.



Who will carry out the assessment with me?

The person carrying out the assessment could be a health visitor, a school nurse or someone in education. In fact, it could be any professional that is involved with you or your family. This person will speak with you about what you think the



problems are & what support you think you may need. Together you will decide the best services and support for you.

How does it work?

If you and your child agree, a worker will ask you and your child some questions to find out what help and support your child might need. This information is recorded on a

simple form. You and your child will agree what is put on the form, and you will be given a copy of it. Older children may feel able to discuss their situation on their own with the worker.

A young person's wish may be to keep information confidential from parents and this would be respected by the worker, where this is in the young person's best interests and welfare.



What happens next?

All our records are kept safely and information is treated as confidential. We will not share your information without your permission, unless there are serious concerns about a child's safety.



What if I disagree?

If at any point you are unhappy, please talk to your lead professional. If you feel this is not possible you can talk to the CAF co-ordinator. Each agency has their



own complaints procedure that will be explained to you by your professional if required.

IISaM / CAF PROGRAMME

CAF Co-ordinator
Children's Services
1st Floor, 40 Darwall Street
Walsall WS1 1TH
Tel: 01922 650497
Fax: 01922 634093
E-mail: iisam@walsall.gov.uk

If you would like this leaflet in large print, audio tape or in any other format, or if you require this document in another language,

please contact the

Public Information Officer on

01922 658368

যদি আপনি এই পত্রিকাটি বড় আকারে, অডিও টেপ বা অন্য কোনো ফর্ম্যাট/সহায়ক ভাষায় চান/অন্য ভাষায় চান তবে দয়া করে ০১৯২২ ৬৫০ ৬৫৮৩৬৮ নাম্বারে যোগাযোগ করুন। (ALS) এর সাথে যোগাযোগ করুন। Bengali

જો આપ આ પરિપત્રને બુજરાતીમાં સ્પષ્ટ કરવા ઇચ્છતા હોવ તો મહેરબાની Gujarati

गर आपको इस पत्रक को हिन्दी में अनुबादित करना है तो कृपया ओ एल एस (ALS) को टेलिफोन नंबर 0121 313 3777 पर संपर्क करें। Hindi

گەر ئێه ئه‌وه‌ که پتە ئه‌م (ALS) ته‌وه‌ڵه‌تێه‌ که به‌ گه‌ردانی یه‌ به‌گه‌ته‌ ئه‌وه‌ که ئه‌وه‌ که به‌ ئه‌م ژماره‌ به‌ 0121 313 3777 . Kurdish

Ğer hickçe terçüme ihtiyacınız bu numaraya lütfen arayın ALS 0121 313 3777. Turkish

اگر آپ کسی دستخطدار کو براہ کرم کہنا چاہتے ہیں تو براہ کرم ALS سے ٹول نمبر 01213133777 پر رابطہ کریں۔ Urdu

ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਅਨੁਵਾਦ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਏ ਐਲ ਐਸ ਨੂੰ ਇਸ ਨੰਬਰ 'ਤੇ ਸੰਬੰਧ ਕਰੋ : 0121 313 3777 Punjabi

LEAD PROFESSIONAL

| |
|-----------------------------------|
| Name: |
| Job Title: |
| Agency: |
| Contact Details and Telephone No. |
| |

Welcome to a new way of helping Children and Young People



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How will it help?



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How does it work & what happens next?



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Information for Parents and Carers

